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October 2, 1995

FOR IMMEDIATE RELEASE:

EIU'S CLAPP STUDENT SERVICES' SEPTEMBER EMPLOYEE OF THE MONTH

CHARLESTON -- Margaret Clapp of Hindsboro, a medical records technician in the Health Service at Eastern Illinois University, has been named Student Services' "Employee of the Month" for September.

The "Employee of the Month" is a nomination process within the Student Services division of Student Affairs which acknowledges exemplary performance.

The Student Services division is composed of employees from Health Service, Career Planning/Placement, Student Life, Campus Recreation, Student Legal Service and the University Union.

"Margaret models excellence in providing consistent customer services and serves as an exemplary role model for those with whom she works in the Health Service," said Lynette Drake, director of the Health Service.

"Her attitude toward her job responsibilities is always refreshing. This is evident as she continually offers her talents to assist the various operations within the Health Service, above and beyond the expectations of her position. I am pleased that so many of Margaret's co-workers nominated her for this award," added Drake.

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CLAPP STUDENT SERVICES EMPLOYEE OF MONTH

"The criteria for selection of this award is based upon excellence in providing consistent customer service, performance of job responsibilities, attitude, evidence of self-improvement and the contribution of innovative or cost-saving ideas," said Shirley Stewart, director of Student Services and Career Planning/Placement.

"The Student Services division of Student Affairs and the students are very fortunate to have the dedication and commitment demonstrated by Margaret Clapp," Stewart said.

Clapp is a graduate of Oakland High School and Lake Land College. She and her husband, Mike, have two children, Joel, 10, and Chelsie, 7. She is president of the Oakland School District PTA.

Eastern, located in Charleston, is a public, residential university that places priority on teaching excellence. More than 10,500 on-campus students are enrolled in undergraduate and graduate programs. Non-traditional and part-time students are enrolled in programs at both on-and off-campus sites. University faculty are involved in a wide range of research and public service activities.